

Element Performance Inspection (EPI)

5.1.5 Station Facilities (OP)

Purpose of this Element (Air Carrier's responsibility):

To handle aircraft, cargo, and passengers in a safe and reliable manner.

Objective (FAA responsibility):

To determine if the Air Carrier adheres to its procedures and controls for Station Facilities.

Specific Instructions for this EPI:

To accomplish this EPI, the inspector should familiarize themselves with the Air Carrier's Station Facilities procedures, including dangerous goods policies.

Task 4. The appropriate personnel may include station management, as well as ramp, gate, counter employees, etc.

Task 5. Station Facility resources include equipment such as signaling devices, lighting, passenger and cargo loading equipment, towing equipment, de-icing equipment, fire fighting equipment; personnel (i.e. staffing levels); and other physical elements required to support flight operations.

Task 6. Records should include training, dangerous goods, fuel slips, dispatch/flight releases, load manifests, security issues, etc.

Questions 1.1-1.4. In addition to direct observations, ground support personnel should be interviewed. Records should be reviewed for incident reports where an aircraft was damaged, a passenger was injured, or cargo was the source of a hazardous spill.

Question 1.5. The station support equipment referred to includes ground support equipment such as that listed in Task 5 above.

Related EPIs:

- 2.1.1 Manual Currency (AW / OP)
- 2.1.3 Distribution (Manuals) (AW / OP)
- 2.1.4 Availability (Manuals) (AW / OP)
- 3.1.1 Passenger Handling (OP)
- 3.1.7 De-Icing Program (OP)
- 3.1.8 Carriage of Cargo (OP)
- 3.1.12 Hazardous Materials / Dangerous Goods Program (OP)
- 3.2.1 Dispatch / Flight Release (OP)
- 3.2.2 Flight / Load Manifest / Weight and Balance Control (OP)
- 7.1.3 Director of Safety (AW / OP)
- 7.2.1 Safety Program (Ground and Flight) (OP)

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To meet this objective, the inspector will accomplish the following tasks (at the inspection locations where applicable):

1. Review the FAA Guidance and Specific Regulatory Requirements (SRR) included in the supplemental information section of this EPI.
2. Review the associated SAI, with emphasis on the Controls Attribute section.
3. Review the Air Carrier's Manuals for Station Facilities procedures.
4. Discuss Station Facilities procedures with appropriate personnel.
5. Inspect and assess Station Facilities resources.
6. Review appropriate station records.
7. Observe station personnel in the conduct of their duties.

To meet this objective, the inspector will answer the following questions:

1. Were the following performance measures met:

- | | | |
|--|---|-----------------|
| <i>1.1 Were all aircraft handled safely?</i> | <input type="checkbox"/> YES
<input type="checkbox"/> NO | If no, explain: |
| <i>1.2 Was all cargo handled safely?</i> | <input type="checkbox"/> YES
<input type="checkbox"/> NO | If no, explain: |
| <i>1.3 Was all baggage handled safely?</i> | <input type="checkbox"/> YES
<input type="checkbox"/> NO | If no, explain: |
| <i>1.4 Were all passengers handled safely?</i> | <input type="checkbox"/> YES
<input type="checkbox"/> NO | If no, explain: |
| <i>1.5 Was all station support equipment being used in proper working condition?</i> | <input type="checkbox"/> YES
<input type="checkbox"/> NO | If no, explain: |
| 2. Were the Air Carrier's procedures for the Station Facilities followed? | <input type="checkbox"/> YES
<input type="checkbox"/> NO | If no, explain: |
| 3. Were the Air Carrier's controls for the Station Facilities followed? | <input type="checkbox"/> YES
<input type="checkbox"/> NO | If no, explain: |
| 4. Were station records maintained in accordance with the Air Carrier's procedures? | <input type="checkbox"/> YES
<input type="checkbox"/> NO | If no, explain: |
| 5. <Deleted> | | |

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SUPPLEMENTAL INFORMATION

SRRs:

- 14 CFR 121.93 (a), “Route requirements: General.”
- 14 CFR 121.105, “Servicing and maintenance facilities.”
- 14 CFR 121.123, “Servicing maintenance facilities.”
- 14 CFR 121.137 (a), “Manual Requirements: Distribution and availability.”

Other CFRs and FAA Guidance:

- 14 CFR 119.43 (c), “Certificate holder's duty to maintain operations specifications.”
- 14 CFR 121.135 (b), “Manual Requirements: Contents.”
- 14 CFR Part 108, “Airplane Operator Security.”
- 14 CFR Part 109, “Indirect Air Carrier Security.”
- FAA Order 8300.10, Vol. 2, Chap. 2, Sect. 1, “Issue SFAR 36 Authorization.”
- FAA Order 8300.10, Vol. 2, Chap. 61, Sect. 1, “Evaluate FAR Part 121/135.411(a)(2) Operator.”
- FAA Order 8400.10, Vol. 3, Chap. 9, Sect. 5, Par. 1625, “Conduct of Enroute Flights”
- FAA Order 8400.10, Vol. 3, Chap. 15, Sect. 3, Par. 2147, “Line Station Operations.”
- FAA Order 8400.10, Vol. 6, Chap. 2, Sect. 19, Par. 467-471, “Station Facilities Inspections.”
- Refer to Advisory Circulars using a search engine (such as ATP Navigator or Summit).